



**Te Kaunihera
o Te Hiku o te Ika**
Far North District Council

LTP 2024-27

**FINAL
SUBMISSIONS
ANALYSIS**

**DELIBERATIONS
6 JUNE 2024**

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Please be advised that any commentary (including complaints/questions and inquiries) that were specifically raised have been diligently recorded and will be forwarded to the appropriate activity group or individual for their response or commentary. While certain questions have already received responses, others may await feedback until after the completion of the LTP process.

Summary

We received 506 submissions during the period of 27 March – noon 29 April.

We proposed three issues that we asked for submitters to respond to which option they thought would work best and also for their feedback for the three issues:

- Issue 1: Should we change the way we rate stormwater across the district?
- Issue 2: Should we change the way we rate for those who access or could access water supply and wastewater services?
- Issue 3: How do we continue to provide community services in the future?

We also received comments that related to the three issues in the general feedback area of the consultation. All comments have been grouped into similar themes.

Issue	Total count	See page (link below)
1. Should we change the way we rate stormwater across the district?	374	3
2. Should we change the way we rate for those who access or could access water supply and wastewater services?	358	5
3: How do we continue to provide community services in the future?	400	7

From all the submissions, we received additional feedback around several topics. The top five themes are as follows:

Topic	Total count	See page (link below)
Rates: Against rates increase (various reasons)	114	18
Rangitāne maritime facilities (against 24) (support 8)	32	19
Roading: Lack of maintenance (incl. drainage, road corridor vegetation management, weed control)	34	19
Cycle trail: Pou Herenga Tai Twin Coast Cycle Trail – support funding in this LTP	32	11
Governance: Focus on core business (includes commentary such as no nice to haves)	27	15

All other feedback has been categorised into respective topics by group and /or activity. With any additional comments or questions included.

Total count for each topic

Topic	Total count	See page (link below)
Capital works programme (generalisation)	11	9
Civil Defence	4	9
Community boards and community grants/funding	25	9
Communications and Engagement	5	10
Community outcomes	1	10
Cycle trail (Pou Herenga Tai Twin Coast Cycle Trail)	46	11
Delivery and operations activities	21	12
District Facilities activities	32	12
Environment	5	13
Fees and charges	11	13
Financial	5	14
FNHL	4	14

General comments	7	14
Governance	85	15
Long Term Plan – consultation document	16	16
Operational	32	16
Planning and policy	50	17
Rangitāne maritime facilities	32	18
Rates	155	18
Roading	144	19
Solid waste / recycling	13	20
Stakeholder relationships	1	21
Stormwater / drainage / flood protection	16	21
Town maintenance	4	21
Water supply	24	21
Wastewater	23	22
Non-council related comments	24	22
Total number of comments	796	

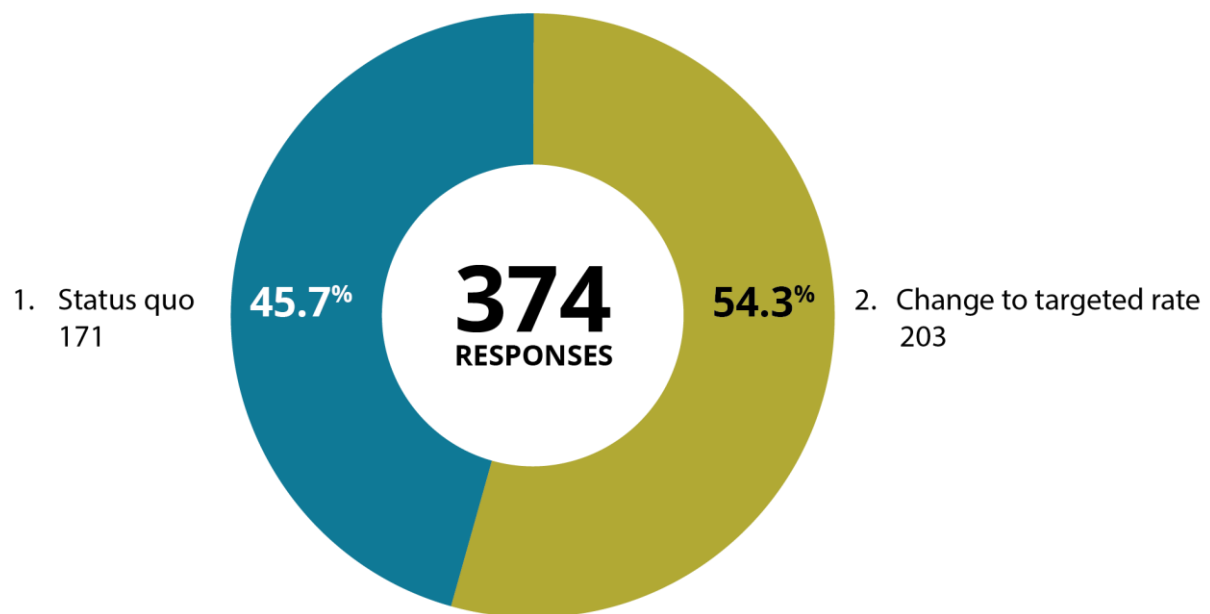
Issue 1: Should we change the way we rate stormwater across the district?

Which option do you think will work if we change the way we rate stormwater across the district?

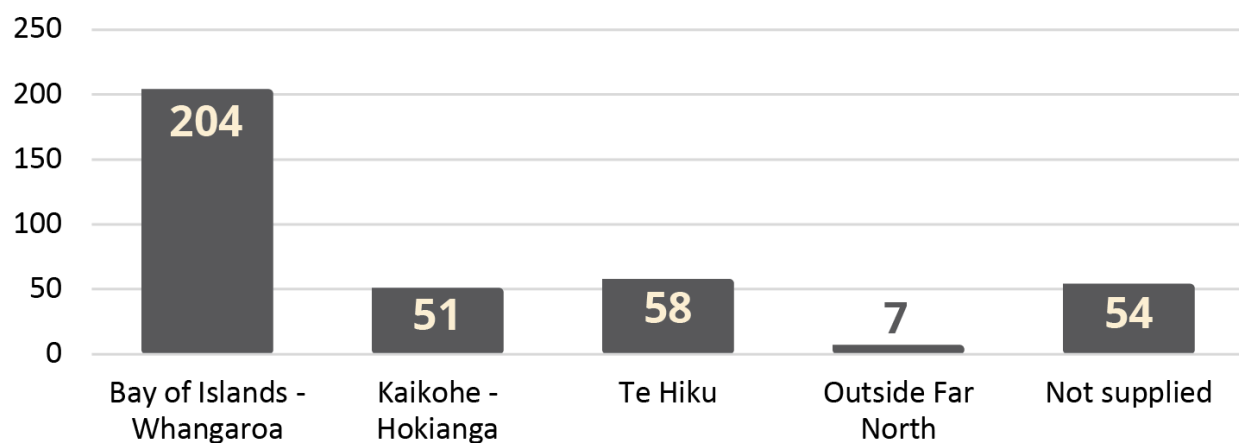
1. Status quo
2. Change to a targeted rate based on land use and introduce a public good rate

Results

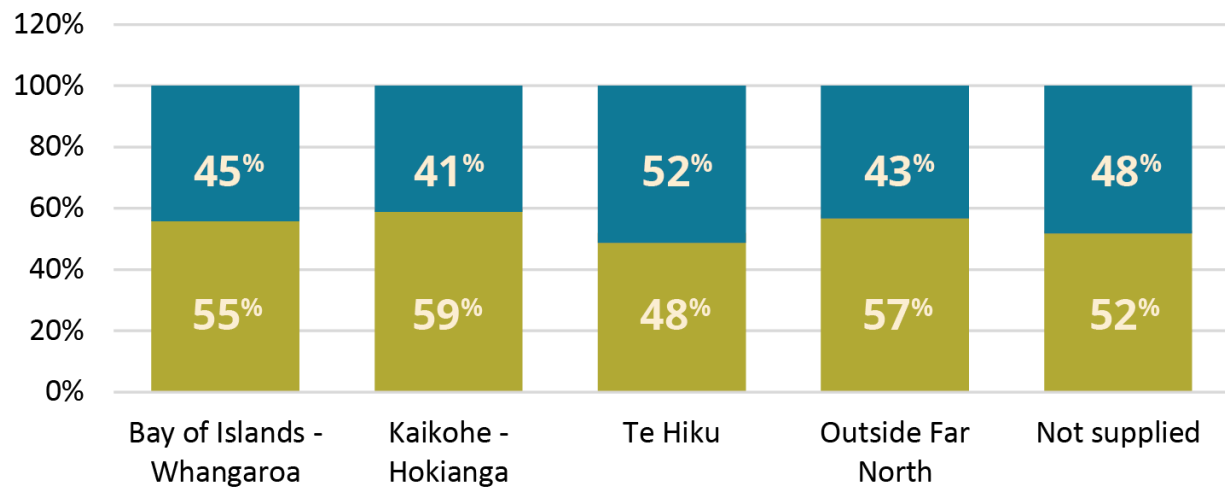
Total responses



Response count by ward



Response percentage by ward



Comments by theme

Topic	Total count
Affordability	10
Does not agree with approach / methodology	2
Don't understand the question	3
Fairer system	6
Future planning and adaptation to climate change	5
General comments	10
Infrastructure investment and / or compliance / lack of maintenance	9
Insufficient information to make informed decision	7
limited / inadequate or no services	2
Prefers no change	4
User pays	17
Water tank catchment option	4
Total number of comments	79

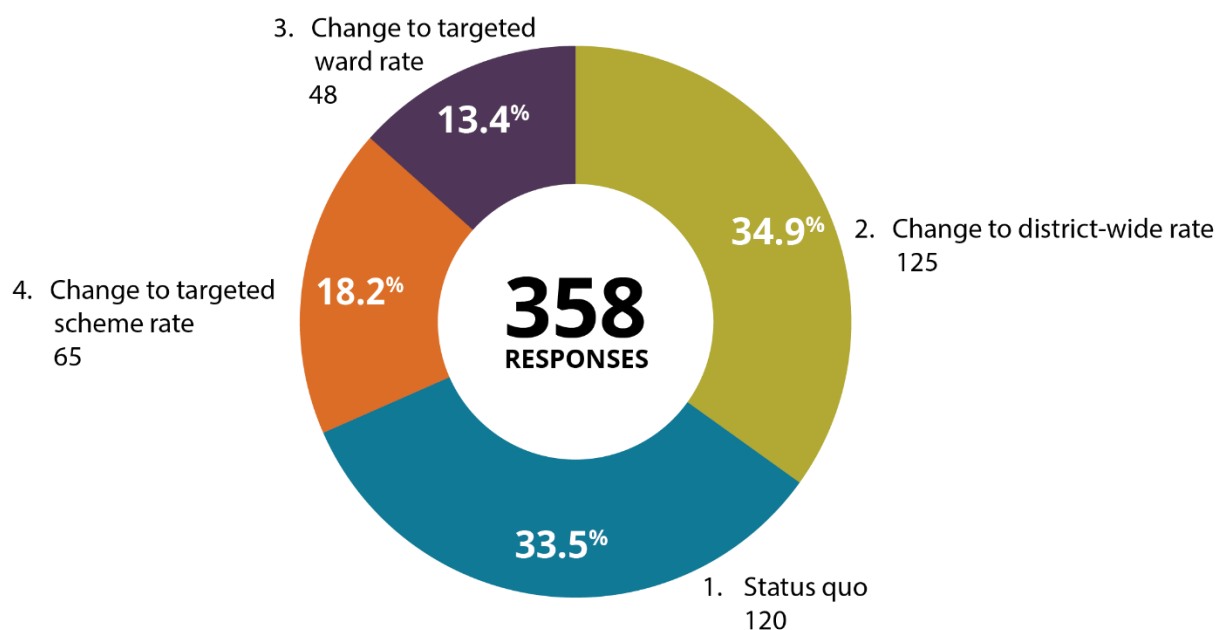
Issue 2: Should we change the way we rate for those who access or could access water supply and wastewater services?

Which option do you think will work if we change the way we rate for those who access or could access what supply and wastewater services?

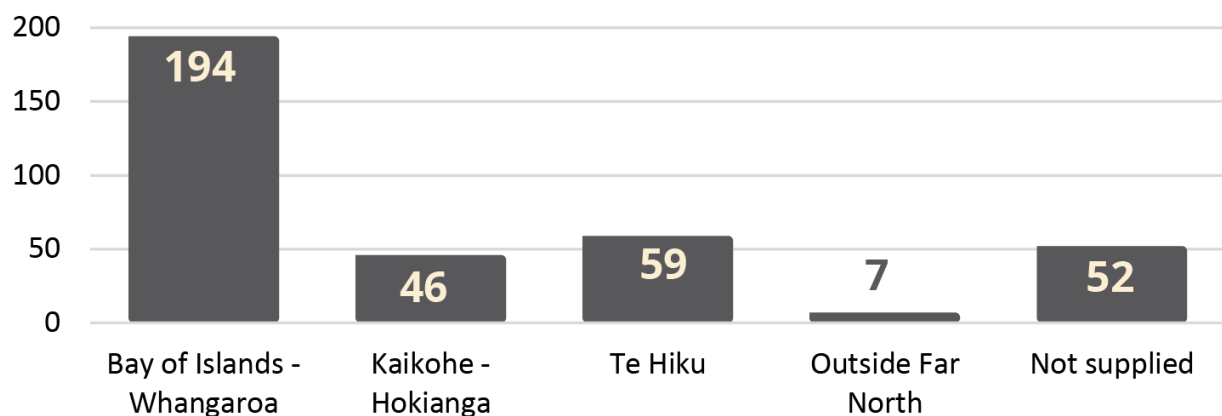
1. Status quo
2. Change to district-wide rates for those connected to / or have the ability to connect to water supply and / or wastewater services
3. Change to targeted ward rate for those connected to / or have the ability to connect to water supply and / or wastewater services
4. Change to targeted scheme-based operational rate for those connected to / or have the ability to connect to water supply and / or wastewater services

Results

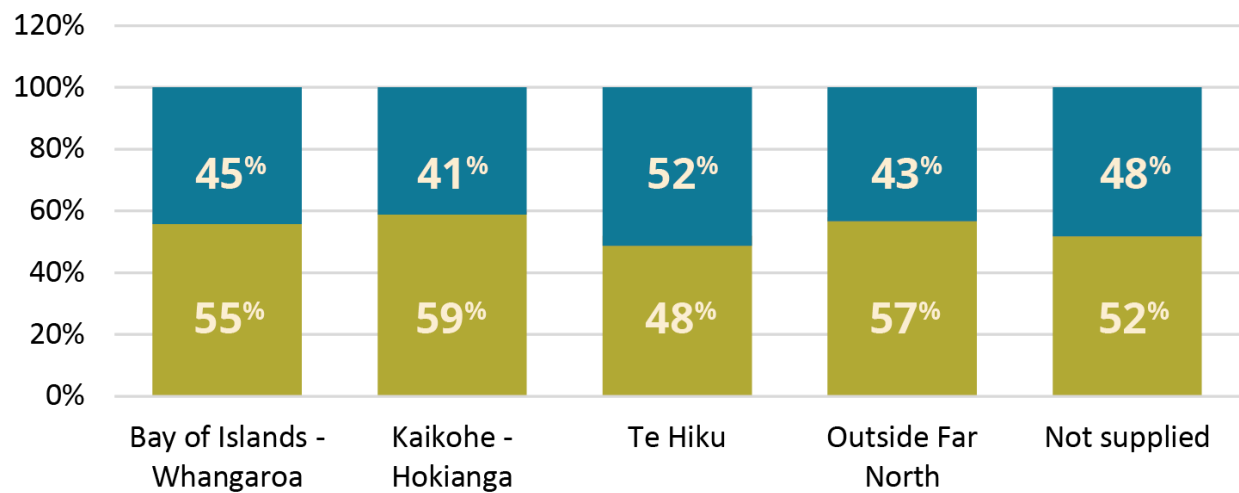
Total responses



Response count by ward



Response percentage by ward



Comments by theme

Topic	Total count
Affordability and equity	20
Climate change, health / environmental concerns	4
Fairer system	10
General comments	10
Infrastructure Investment and / or compliance / lack of maintenance	6
Limited/Inadequate or No Services	10
Need for land-based wastewater discharge	2
Not enough information to make an informed decision	2
User pays	18
Water tank catchment option	3
Work with key stakeholders/communities/other organisations	9
Total number of comments	94

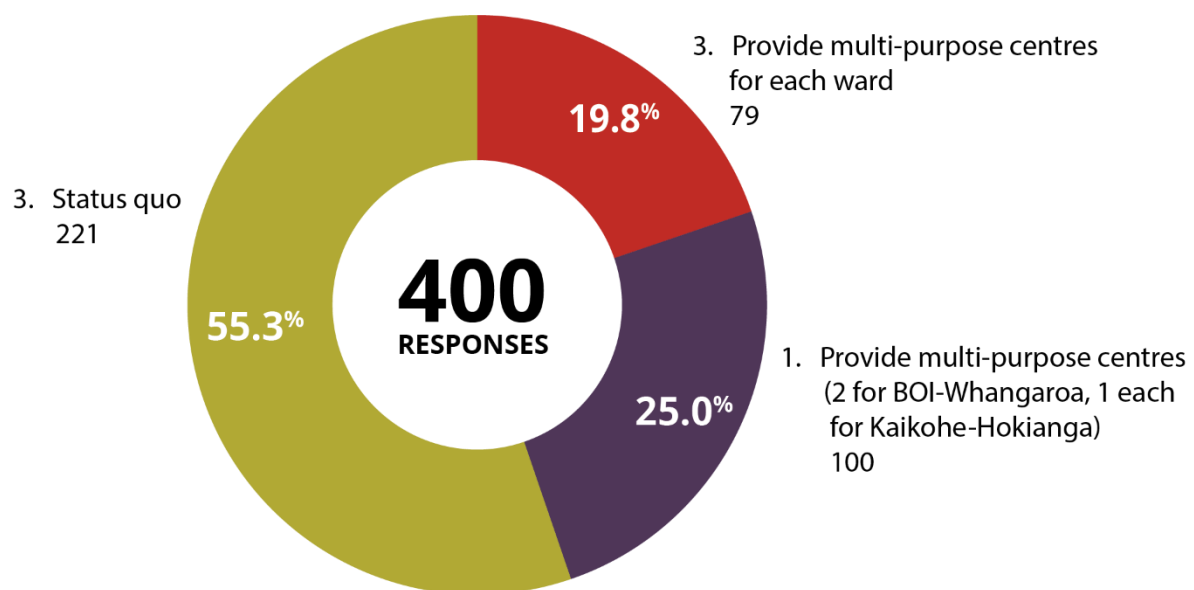
Issue 3: How do we continue to provide community services in the future?

Which option do you think will work if we change the way we provide community services in the future?

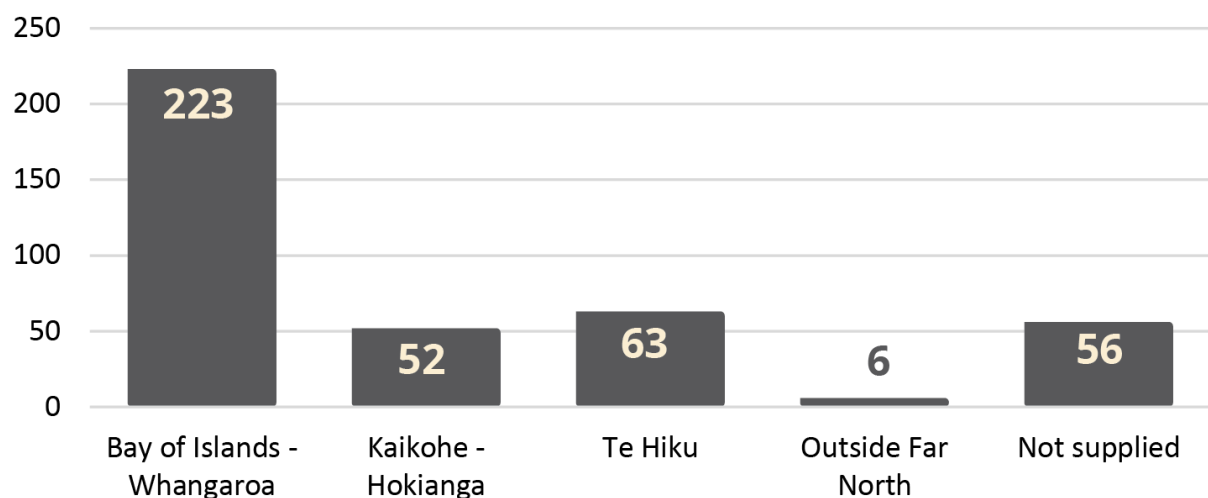
1. Provide multi-purpose centres: two for Bay of Islands-Whangaroa, one each for Kaikohe-Hokianga, and Te Hiku
2. Provide a multi-purpose centre for each ward
3. Status quo

Results

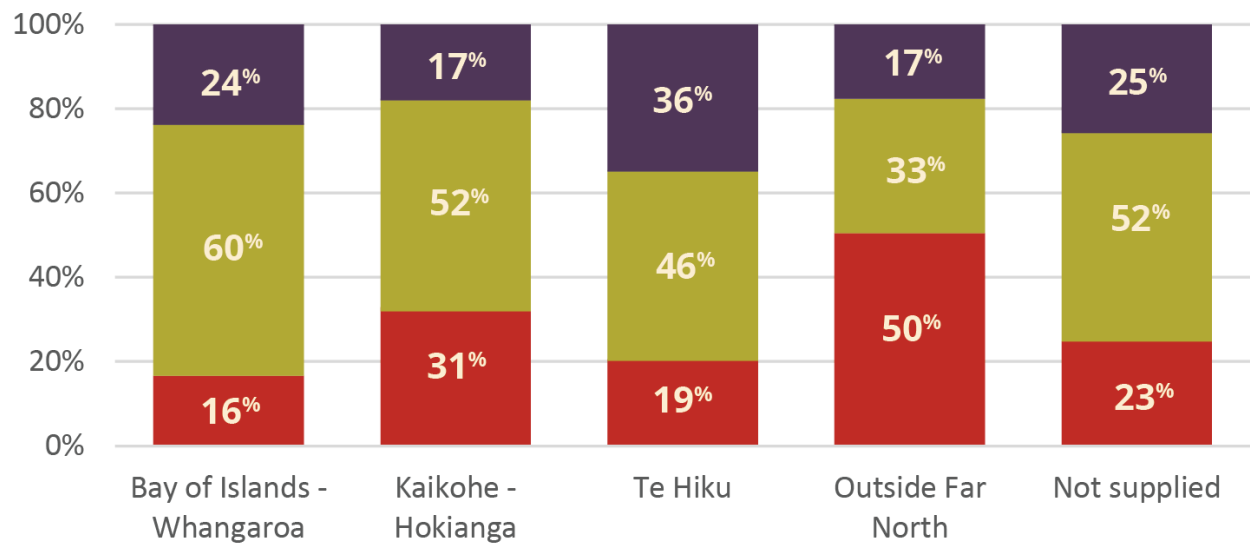
Total responses



Response count by ward



Response percentage by ward



Comments by theme

Topic	Total count
Financial concerns and opposition to costly changes / utilisation of existing facilities	59
General comments	14
Need for accessibility, community needs and preferences, concerns about impacts on communities	70
Not enough information provided to make informed decision	25
Support for libraries	56
Support for service centres / isites / information centres	21
Total number of comments	245

Other feedback

1. Capital works programme (generalisation)

Total comments received: 11

Feedback	Total count
Infrastructure (see comments)	3
Maintain what we have / improve maintenance	8

Comments:

- Damaged Infrastructure should be paid for over many years.
- Infrastructure Upgrade. Te Rūnanga-Ā-Iwi O Ngāpuhi supports the Council in providing and upgrading infrastructure through the Infrastructure Acceleration Fund. The demand for housing, and population growth pressures on infrastructure, need to be addressed.
- Against any expenditure being spent for new works.

2. Civil Defence

Total comments received: 4

Feedback	Total count
Request for register for disabled people (see comment)	1
Emergency preparation (see comments)	1
Funding for emergencies	1

Comments:

- That FNDC establish a voluntary register for disabled people to identify special requirements in case of emergency or evacuation and publicise information about emergency preparedness for disabled people through NRC, disabled persons organisations, Tai Tokerau disability providers and personal networks.
- That the FNDC factor into their emergency preparedness and planning for natural disasters the current shortage of accessible emergency housing for disabled people.
- Funding for emergency hubs with food, water, bedding and equipment, and providing back up provisions for power, water supply and communications.
- Compliment for the response and recovery in extreme weather events, in particular communications/logistics and civil defence - Te Rūnanga-Ā-Iwi O Ngāpuhi

3. Community boards and community grants/funding

Comments received: 25

Feedback	Total count
<i>Retain/increase funding</i>	
Bike Northland – Bike Ready – request to retain	1
Citizen Advice Bureau – request to retain	7
Citizen Advice Bureau – request to increase (\$20,000 to \$30,000 p.a.)	1
Community organisations who provide council services – increase	1
Community Board grants and placemaking funding	5

Mangōnui Information centre	1
Kaitiāia Business Association - increase	1
Requests for funding	
Northland Regional Trails Project	2
Walking and Cycling Trails/Shared Paths in Northland Tai Tokerau – co-fund development	1
Awanui Information Centre	1
Town beautification funding – reinstate	1
Te Oneroa-a-Tohe and the beach management plan (see comment)	1
Lake Ōmāpere Trust (see comment)	

Comments

- Lake Ōmāpere Trust request for funding \$200,000 p.a for restoration and public / private partnership costs
- Request to fund and resource Te Oneroa-a-Tohe and the beach management plan (\$572,286 for years 1-3)
- Support continuation of Community Grants and Placemaking Funding that sustain the possibilities and opportunities for Community Boards to support arts, culture and creativity and health and wellbeing prosperity in their communities.

4. Communications and Engagement

Total comments received: 5

Feedback	Total count
Do not spend money on rebranding in Kaikohe	1
Poor communication	1
LTP engagement with Te Rūnanga ō Whaingaroa expects consultation on these matters before the public is notified	1
More transparency and for information to be made available when they contact the Council with their concerns.	1
Reduce newsletters included in rates notice. Use other communication for propaganda	1

5. Community outcomes

Total comments received: 1

Feedback	Total count
Community outcomes (see comments)	1

Comments:

- Community outcomes: Communities that are healthy, safe, connected, and sustainable: Equity-centred planning, Access to healthy housing, access to fluoridated water - National Public Health Service (NPHS)
- Community outcomes: Resilient communities that are prepared for the unexpected. Climate change: NPHS supports collaborative whole-of-government approaches to climate change, such as Te Tai Tokerau Climate Action program. And other programmes such as MPI projects / mental wellbeing fund. Water resilience: NPHS recommends investment in climate resilience activities with a heavy emphasis on water supply resilience.

- Community outcomes: We celebrate our unique culture and history - NPHS recommends that the FNDC carries out its roles and functions in a way that recognises He Whakaputanga and actively adheres to and implements Te Tiriti o Waitangi.
- Prosperous communities supported by a sustainable economy: Equitable investment: NPHS acknowledges the complex decisions before FNDC regarding investment in several areas that are core to upholding public health. These include infrastructure in the areas of stormwater, drinking water supply, and wastewater, as well as community service provision. NPHS recommends that the decided mix of investments be distributed with equity as the leading priority, such as by focusing investment in areas experiencing higher socioeconomic disadvantage.

6. Cycle trail (Pou Herenga Tai Twin Coast Cycle Trail)

Total comments received: 46

Feedback	Total count
Against funding/fund from other source	5
Supports funding	21
Invest funding for maintenance	10
Support Northland Regional Trails project	1
Increase funding / provide more trails	2
Remove until 2027-33	1
Propose that Keteriki Ltd is engaged to manage cycle trail budget and projects	1
Request for support - Pou Herenga Tai Twin Coast Cycle Trail Charitable Trust (see comment)	1

Other comments:

- Submitter would like to confirm reopening of the cycleway from Ōpua to Taumarere and to be able to give accurate opening dates for this to happen (Submitter wants to establish a cabin retreat business).
- Closure of Ōpua to Taumarere section has affected business and employment of staff.
- Train options are affecting the experience - which should be cycle based.
- Train only on the Taumarere section is not a permanent solution and rebuilding of the cycle/walking trail is supported.
- Support request from Pou Herenga Tai Twin Coast Cycle Trail Charitable Trust have two projects proposed for 2024/25: A biodiversity corridor between Taumatamakuku and Moerewa; and weed and pest eradication between Kaikohe and Ōkaihau.
- That the Pou Herenga Tai Twin Coast Cycle Trail Charitable Trust manages the Council-owned asset and that it is recognised by the Council Senior Leadership Team as a regionally and nationally significant infrastructure asset that has always been funded by local government and central government to support wellbeing and economic development opportunities. And that the Trust is an economic enabler.
- Request from Pou Herenga Tai Twin Coast Cycle Trail Charitable Trust for staff support to develop a 10-year strategic plan that aligns with the LTP.

7. Delivery and operations activities

Total comments received: 21

Feedback	Total count
Animal control	
Address animal cruelty	2
Review the budget allocation for fencing at Kaitāia pound / why \$160k?	2
Animal control: Southern pound money wasted	1
Building consents	
A streamlined, efficient, and responsive service is a high priority	1
Resource consents	
Reduce delays	1
Complaint about non-permission for boat building	1
Complaint about retaining wall	1
Enforcement	
Complaint about excess noise on Bulter Road, Kerikeri	1
Request to have community patrols in Kaitāia CBD	2
Bylaw enforcement	
Request to ensure that property owners maintain CBD building frontages in Kaitāia	1
CBD, Kaitāia - 'to keep our town looking great and safe' Address bikes on footpaths and dogs in CBD	1
Property & Facilities Management	
Halls (and land) divest to community	2
Halls: Against divestment	1
Halls: Funding create a contestable fund for maintenance and repairs	1
Halls: Whangaroa Memorial Hall roof - no budget allocation	1
Buildings: \$517,000 on the old Kāeo Post office building? Put into the main multi-purpose centre plan.	1

Comment:

- Importance of accessibility for our disability communities. This is an opportunity with new builds to ensure that they are accessible for all with an ageing population in Northland.

8. District Facilities activities

Total comments received: 32

Feedback	Total count
Supports funding for recreational/play/sports initiatives (including environmentally friendly activities)	2
Against funding for recreational/beautification/playgrounds	1
Make sportsgrounds / other facilities self-funded	1
Freedom camping: Signage and more information on website	2
Kaitāia airport: in support	4
Kaitāia airport: request for stable and secure management	2
Request to retain Kohukohu cemetery	1
Boat ramp: Mill Road – when will more parking be available?	1
Requests for new facilities	
BMX track at Two-Ponga Park, Ōkaihau	1
Flying fox at Two-Ponga Park, Ōkaihau	1
Replacement of public toilets with larger facilities, Ōkaihau	1
Provide gravel area at the back of Ōkaihau Hall	1
Natural burial cemetery - suggestion of Rāwene	1

Recreational Park, Rāwene	1
Indoor heated swimming pool, Kerikeri	2
Public toilets, Kaitāia - specifically Town Square and Northpark	1
Dog park, Kerikeri (Reinstate funding in next LTP)	1
Two dog fenced areas with amenities to play, Paradise Road, Coopers Beach	1
Sportsfields / hubs	
Dedicated sportsfields for football (review reallocation of space to support growth, quality and sustainability of pitch)	1
Te Puāwaitanga: Request for investment / retime stage 2	4
Te Hiku Sports Hub: Against swimming pool and gym (see comments)	1
Sports hubs (all) invest in indoor court facilities (for Futsal)	1
Kaikohe Multi-Sport Complex Lindhart Park: Request for ongoing funding	1

Comments:

- Te Hiku Sports Club: Swimming pool - Kaitāia. What is the requirement for a second pool in Kaitāia for a population of 6000. What is the impact of rates/debt?
- Te Hiku Sports Hub - gym - members need to pay \$880 p.a. Unaffordable. Kaitāia has several existing gyms and 3 fitness gyms for 6000.

9. Environment

Total comments received: 5

Feedback	Total count
Pest / weed control: reduce or stop use of harmful poisons	4
Pest / weed control: request for funding line to be added to budgets for pest control in reserves and work with agencies to ensure native forests on public and private land also have adequate pest control	1

10. Fees and charges

Comments received: 11

Feedback	Total count
User pays	5
User pays (increase)	1
User pays – marine facilities start/increase fees for use	2
Alfresco dining fees - Suggested change (see comment)	1
Resource consents: suggested fee (see comment)	1

Comments:

- Alfresco dining changes recommended. Charging by the overall square metreage of the alfresco area, or per seat or number of people to be seated in the alfresco area. This would allow for easier monitoring and enforcement of the alfresco area and will create a fairer user pays charge.
- Resource consent - Please consider undertaking a cost-free policy change which would improve access to housing for over 50% of Northland's residents; choose to finally stop banning and restricting responsible dog ownership across our region, through subdivision consent processes.

11. Financial

Comments received: 5

Feedback	Total count
Debt increases consequences (see comment)	1
Reserve fund – needs further explanation (see comment)	2
Depreciation for each WWTP systems	1
Depreciation: Use depreciation funds for halls and pensioner housing.	1

Comments

- What is the current reserve fund for stormwater, sewage, and water? What was the reserve 10 years and 20 years ago? Please publish, email me the information. By the way: The emergency reserve. I assume that it is the reserve for weather events or earthquakes. The current emergency event reserve seems to be \$7,304. What was the emergency event reserve in 2011 and 2021? Please publish (and email me as well)
- Debt increases consequences. Set to reach debt ceiling at current rate - 2031. Then what? Debt increases will increase interest payments which will result in additional rates increases.

12. FNHL

Comments received: 4

Feedback	Total count
Reduce staff numbers	1
Increase transparency	1
Request for larger dividend or profit share to be paid to council	1
Why is FNHL investing in Housing for the Elderly	1

13. General comments

Total comments received: 7

Feedback	Total count
General / supplier information (see comments)	4
Representation review: Support Māori wards representation	2

Comments:

- To be quite frank, I have found council utterly impossible to deal with.
- Love the community spaces available in Te Hiku.

14. Governance

Total comments received: 85

Feedback	Total count
Focus on core business (including 1 for no new projects, 1 for next 3 terms, 1 for deliverable results)	29
Identify cost savings	14
Identify other sources of income	2
Misallocation/mismanagement of spending	15
No accountability or trust in decision making	2
Underperforming	1
Lobby central government for funding/subsidies, push back on government agenda	7
Against increase in funding governance cost to 6c (see comment)	1
Support and collaboration with stakeholders	6
More visible leadership with clear vision to attract investment to increase economy	1
Develop neighbour governance boards	1
Join the Christchurch Call Collective	1
Work with the people / communities	2

Other comments:

- Support is needed to collaborate with iwi and hapū to capture and record significant areas and resources in the rohe of the Far North to be protected, enhanced, and appropriately managed.
- THCB does not support the increase in governance cost to 6c. suggests that the council explain why these costs have burgeoned out to where they are and looks for efficiencies in this area.
- Stop and cancel any expenditure to do with Treaty Partnership activities immediately - central government responsibility.
- Local government reforms - To encourages our political leaders to move forward with urgency and bring a united and courageous voice to negotiate a Regional Deal that includes the ability to trial better ways of serving our communities and region (with resource and legislation allowance). A deal that sees central and local government AND communities working together for the common good. Focus on food production, ensuring the protection of arable lands. The world needs to eat. Our region can become a key supplier of 'fresh and natural' kai (and energy) to Auckland and the world, noting a focus on quality over quantity. Huge opportunity to develop a blue economy, along with growing horticulture and other primary sectors. Ensure our young people are included in this mahi. Our future leaders need exposure to challenges that encourage critical thinking and innovation.
- Given the LTP presented and recent underperformance of some Council representatives it is abundantly clear that the council needs to be resolved and a commissioner appointed until the end of the current term. I would like to see the Council dissolved immediately.
- Be a leader and innovate, use technology to save interface costs and bricks and mortar construction, employ seasoned professionals and deal in facts alone not politics and personal preferences.

15. Long Term Plan / Consultation document

Total comments received: 16

Feedback	Total count
Information confusing / not written in plain English / difficult to understand	6
Consultation period not long enough	3
Not enough information provided to make informed decision	2
General critique / criticism (see comments)	5
Develop a longer-term plan	1

Other comments:

- LTP: Classic example of what happens when inexperienced teams with unprofessional management.
- CD: General critique of layout, use of Te Reo, criticism - lumpy presentation (liked the tables and graphs)
- Submitter has requested that we publish for public discussion and feedback. Issue 4. The current FNDC organisational setup and processes and cooperation with contractors don't seem to be fit for purpose: Services are slow and inefficient. Limited focus on what is needed and affordable. All together adds up in rate increases for years and they will continue to soar in years to come according to the LTP2024-27.
- Council needs to deliver on their LTP - needs to be achievable.
- LTP Set precedent that council will cover costs for future weather events.

16. Operational

Total comments received: 32

Feedback	Total count
Review RFS system – not fit for purpose	3
Improve contractor accountability (inc. Alliances)	4
Reduce spending (Catering, buildings, fuel, vehicle use, staff spend, general)	5
Reduce staff	5
Reduce staff and salaries (1 for salary reduction for middle management)	3
Reduce use of consultants	2
Reduce funding for future planning	1
Poor / unprofessional management	4
Localism – local procurement for goods and services	3
Inefficient processes – too complicated	2
Provide umbrella management for communities and events	1
Limited/inadequate or no services (inc.no services in rural areas)	5

Other comments:

- Training required for staff in economic and finance such as cost controlling or budgeting, Project management and execution, competence skills and social skills.
- Staff can provide solutions to be more productive and efficient in processes. Request for plan for this – set goals, measure, and monitor and then report back to Elected Members.
- Reduce staff spend by allow staff to work in a specific area. E.g. Kaitāia, working in that area.
- CEO to report on operational costs – vehicle use, travel, efficient use of office space etc.

- Staff use of vehicles at weekends (taking kids to sports/packhouse market – who is paying for the fuel?).
- RFS needs to be improved with a more responsive and efficient system. Community members have asked for a system that makes it easy to track their RFS, timeframes, and work that is carried out. We have asked for a geographical RFS system that shows where RFS's are located, when work is being carried out, and when that work is completed.

17. Planning and policy

Total comments received: 50

Feedback	Total count
Climate change (support approach, work with communities, other organisations, stakeholders etc)	7
Against or minimise funding for climate change	2
Housing for the Elderly – divest	2
Housing demand for (provide housing for the elderly and in Kerikeri	3
Housing (not councils responsibility)	1
Housing (work with communities, other organisations, stakeholders etc)	2
District plan: Stop infill housing and subdivisions going into prime horticultural / production areas.	2
District plan: Impose a maximum building height restriction of 3 stories on all new builds in Kerikeri	1
District plan: Remove zone designations that prevent housing	1
Development contributions: reinstate	10
Open / public spaces (see comments)	3
Placemaking (see comments)	3
Reserve management plans (BOI/Whangaroa CB support and funding to meet legal obligations, and support opportunities for RMP for Simson Park)	3

Other comment:

- What is your plan when the next weather event rolls in and we are hit by another unplanned cost?
- Future planning to be kept to a minimum. For example, the planning document to 2100 was an expensive waste of staff time and money.
- Three surveys regarding spatial planning, community development for recreation, infrastructure, and planning. Where can they access those surveys?
- Infrastructure Strategy: Resource consents – 31 resource consents in total for FNDC's Three Waters services and that all are current. NRC notes that this should read that there are 31 current/existing resource consents that will expire in the next 30 years. (Addressed. Amended for final strategy)
- District Plan: Numerous properties along Brind Road (above Matauwhi Road) and properties along Matauwhi Road are well in excess of the maximum 35% impermeable area threshold for the Russell Township Zone. This is creating flooding issues for residents at the lower end of Matauwhi Road.
- Built spaces – that FNDC improve the safety and inclusiveness for its built spaces and ensure an accessibility lens is used for any future builds.
- Kerokero Pā: Objection to any bulldozing on site. Sacred site should be restored – no housing.
- Development contributions. Had the council introduced development rates, we would have been a better position to absorb these external shocks and is the work of introducing them being prioritised?

- Open / public space: no consideration to who is using public spaces – not dog friendly (including bins for waste) need to step up and provide decent green spaces for use.
- Open spaces – that FNDC ensure that all their facilities are accessible and built on universal design principles and that the concept of universal design is regularly discussed when FNDC work with their environmental planners and landscape architects.
- Open spaces policy and strategy: Request to included Pou Herenga Tai Twin Coast Cycle Trail Charitable Trust as a key stakeholder.
- Placemaking –: increase community base projects.
- Placemaking –: Waipapa no budget allocation for next stage.
- Taipā placemaking: THCB does support further placemaking ventures at this point.

18. Rangitāne maritime facilities

Total comments received: 34

Feedback	Total count
Against (includes cost, road damage and repair costs, location, unnecessary / only benefits a few / nice to have, not good use of ratepayers' money, not true cost)	27
Supports	7

Comments:

- That budget exposure from elements relating to cost overruns, ongoing maintenance, and depreciation over time for the Rangitāne maritime development be fully assessed by the elected members of Council. That elected members of Council demand fully documented evidence of such estimated cost overruns, ongoing maintenance and depreciation over time related to the Rangitāne maritime development even if that information must be considered in public exclusion. That as Council will be responsible for granting consent if fast tracking of the Rangitāne maritime development is approved, an independently managed social impact assessment is commissioned.

A full set of comments relating to the Rangitāne maritime facilities will be distributed prior to the workshop.

19. Rates

Total comments received: 155

Feedback	Total count
Address rates arrears	13
Against rates increase: no reason stated	6
Against rates increase: unaffordable (inc. for farmers)	44
Against rates increase: unaffordable (pensioner/retiree/limited income)	15
Against rates increase: suggested rates increase limit (range between 2% - 10%)	8
Against rates increase: inequitable (inc. everyone should pay)	9
Against rates increase: limited / inadequate or no services (inc. no services for rural areas)	23
Against rates increase: other (cut services, identify cost savings, poor or mismanagement, reduce or postpone, house sales, QV increase poor quality land, poor service)	13
Rates: review differentials, change to CV, land drainage rates, UAGC, ward rate (Paihia waterfront)	19

NRC: Uncouple	1
Rate subsidies and rebates (inc. request for timely payments for rates reductions, subsidy for pensioners, make rebate process more accessible for disabled persons)	4
Water meter rate: Unaffordable (21.7% additional to the property rate rise)	1

Other comment:

- Te Hiku Sports Hub when will this be rated from, and will it be from the ward rate or the general rate? THCB prefers the ward rate option.

20. Roothing

Total comments received: 143

Feedback	Total count
Cycleways / shared paths in urban areas	
Against funding	5
Support / request for more funding (inc. safety measures)	9
Footpaths	
Lack of maintenance (general)	1
Specific locations for maintenance including weed control, retaining walls, H&S issues (Paihia, Rāwene, Ōkaihau, Otaha Road)	4
Request to increase funding for BOI/Whangaroa CB	1
Lighting	
Request for (Waiare Road and SH1 intersection, Ōkaihau, Otaha Road)	2
New lighting on Kerikeri Road cause too much light pollution. Promote dark sky initiative.	1
Roothing	
Not enough detail provided (see comment)	6
Lack of maintenance (inc. drainage, road corridor vegetation management, weed control) (District-wide)	34
Accountability for contractors / poor quality/condition	5
Funding – remove Road to Zero budgets, add more funding in, inequitable funding	6
Address slips (Whangaroa/Matauri Bay coastal road (3 slips), West of Kaitāia-Motutū, Panguru, Pawarenga, Whangapē, Wainui Road and Ota Point Road, Whangaroa.	4
Request to seal	
Rāwhiti Road. Collaborate with residents to seal 1.2km section of road (Omakiwi Bay area)*	1
Maromaku - Matawaia Road from Maromaku to Motatau, Te Tii Road, Rāwhiti Road, Pokapū to Matawaia junction	1
Redcliffs Road and Te Kowhai Point Road. Based on increase significant traffic and properties. Additional usage when Rogue Vines open cellar door business. Constantly requirements to address both corrugation/potholes and dust nuisance.	4
Kohanga Reo and Marae for tarsealling or concreting 500m either side of their entrance as highly used community facilities. Kohanga Reo and Marae for tar sealing or concreting 500m either side of their entrance as highly used community facilities.	1
Pairatahi Road	1
Church Road, Kaitāia (extension of seal)	1
Parapara Hill	1
Duncan Road and Parapara Road	1
Sealing – support sealing of unsealed road (inc. reinstatement of budget)	13
Sealing – dust related reasons	17

Kerikeri CBD bypass – support	5
Kerikeri CBD bypass – against	2
Request for a roundabout - Cobham Road and Hone Heke Road (Targeted rate)	1
Speed restrictions	
Ōkaihau - request for speed humps/traffic calming measures in town	1
Russell – request for	1
Church Road, Kaitiāia (reduced speed limit)	1
Otaha Road – speeding and dangerous road	1
Against speed restrictions including speed humps - waste of money and time	1
Ferry	
Replacement: recommendation to fund an electric ferry	2
Other	
NTA: abolish / consider bring roading back in-house	2

*Please note there is a petition that has been signed by residents on Pairatahi Road (Submitter receipt number: 102)

Other comment:

- Roothing: KHCB - able to easily access a database that shows when roads are expected to be upgraded or repaired.
- Roothing: Slip repairs - East coast residents should not be paying for West Coast slips.
- Kerikeri CBD bypass: does this have consent and is all the land necessary purchased?
- Network resilience NRC requests FNDC to work collaboratively to enable a strategic road network focussing on climate adaptation and increased route resilience to mitigate flood vulnerability.
- NRC supports FNDC's intention to focus on a return to basic road maintenance with a priority on drainage and water tabling.
- That the Hokianga Ferry Replacement, and Far North Passenger Transport Services be more accessible for disabled people.
- Roothing: Supports regional approach to delivery joined up services for roading/transportation for Northland.
- Roothing: that the development of any new transport infrastructure be designed based on universal design principles.
- Support the North Auckland Railway Line from Auckland to Ōtiria to move freight (logs and containers) off roading system.

21. Solid waste / recycling

Total comments received: 13

Feedback	Total count
Look at alternatives for disposal / improve services – (including power generation)	4
Rubbish dumping: Free rubbish bags for low-income communities / add hidden containers / provide bins on all reserves	3
Invest in bottle and can plant / bottle return scheme	3
No rubbish collection	
Tauranga Bay (1 for don't charge in rates)	2
Otaha Road	1

22. Stakeholder relationships

Comment:

- Develop community plans as guidelines.

23. Stormwater / drainage / flood protection

Total comments received: 16

Feedback	Total count
Lack of maintenance – clean culverts and drains regularly*	5
Invest more (see comment)	4
Ōhaeawai: Fix surface flooding issues in town	1
Ōkaihau: cover open drains (H&S)	1
Russell: Upgrade needed along Matauwhi Road, Russell - including additional kerb and channelling	1
Complete management plans	1
Do not increase drainage rate	1
Taipā stormwater/drainage: commitment to a schedule of works	1
Bylaw: implementation and enforcement of bylaw and warranted officer	1

** Please note that some drainage commentary regarding maintenance is specific to roading.*

Comments:

- The public good component of Kaitāia drainage should be 30% to provide equity in the cost of removing urban stormwater.
- RFS - no response to issue where pipe was replaced but further flooding has occurred. Bad communication between staff /contractors and councillors.

24. Town maintenance

Total comments received: 4

Feedback	Total count
Lack of maintenance (general) mowing, weed control, drainage, tree maintenance, buildings, footpaths, rubbish etc.	3
Kaitāia: Lack of maintenance (see comment)	2

Comment:

- Kaitāia north end of main street looks like a dump.

25. Water supply

Total comments received: 24

Feedback	Total count
Against fluoridation	8
Provide water tanks (free/subsidies/emergency use/compulsory for new builds/drought prone communities	8
Against funding for Sweetwater (see comment)	2

Lack of investment / poor land practices / no future provision (see comment)	3
Funding request – Mid-North Water Scheme (Otago reservoir) (see comment)	1
Work with stakeholders/communities/other organisations	2

Comment:

- Buy the land up by the Fairburn Quarry and dam that land by the wetland. Clear out the river below it and then you will have beautiful clean flowing water. Potential is there for a lot less than \$20M plus that's been spent on Sweetwaters.
- LTP does not provide for the purchasing of 200 shares in Mid-North Water Scheme (Otago reservoir). NRC supports FNDC making this purchase.
- As an orchardist in Kerikeri for 35 years I have seen the town take more and more of our stored water, which is meant for farm and orchard supply. To grow food not houses. So what is the council doing about their own supply. It seems that council is intent on taking more of Kerikeri Irrigation Company's (KIC) stored water. Which will affect growers and farmers of the future to grow sustainable crops and stock. Especially in drought conditions which I have seen many of now, and are expecting.

26. Wastewater

Total comments received: 23

Feedback	Total count
Against funding for Kerikeri in Y4/5. Prioritise compliance and renewals instead. Do not fund Kerikeri WWTP for 15 years (as new)	12
Hokianga - still waiting on solutions. Allocate funding to address issues	10
Lack of investment in infrastructure / invest more (see comment)	3
Support Kaikohe WWTP	10
Kaikohe WWTP - WW transported from Kerikeri and Eastern regions to Kaikohe. WWTP should be funded across the district not targeted	10
Work with stakeholders/communities/other organisations	2
Land purchase or agreement required for Kaitiaki budget - pump to land discharge will lessen the effect of over topping the ponds in the Kaitiaki Lake)	1

Other comment:

- Healthy Families supports the removal of waste from our natural bodies of water, recognising the significant health role they hold for people.
- Infrastructure - greater investment required to reducing overflows and unauthorised discharges resulting in further enforcement action from NRC.

27. Non-council related comments

Total comments received: 23

Feedback	Total count
Regional fuel levy	3
Public hospital for Kerikeri	1
Against 5G technology	2
Support emergency services	3
More EV charging stations in Kaikohe	1
NRC: Pest control	2
Change the LGA	1
Provide mediation/moderation/facilitation	1

Supermarkets (Kaitāia / Kawakawa)	2
QV: Over-valuation of properties	2
Open Ōkaihau swimming pools (School) to the public	1
Public transport (bus to BOI hospital)	1
Support for legislation changes for mandatory desexing / microchipping of cats and dogs	1
Concern over fast track RMA	1
All land titles in Far North of Mangamuka are null and void	1
NZTA related	
Build tunnels and a proper highway (Brynderwen)	1
SH 1 / SH11 - roading maintenance - increase drainage.	1
SH1 North of Whangarei to Kerikeri / etc needs upgrading work to bring them up to the same standards as North of Auckland	1
SH11 Paihia - maintenance required	1
Footpath request 1km south SH1, Ōkaihau	1