

## COMMUNITY BOARD MEMBER'S REPORT

**Report to:** Bay of Islands-Whangaroa Community Board  
**Member Name:** Manuwai Wells  
**Subdivision:** Kawakawa Moerewa  
**Date:** April 2019 – August 2019

### Meetings

8 April 2019 Powhiri for Te Hononga/Hundertwasser Earth Wall Youth Trainees, TePokapu Centre, Kawakawa

9 April 2019 Community Board Hearing, Kingston House, Kerikeri

10 April 2019 Police Advisory Group Meeting, Fire Station, Kawakawa

15 April 2019 Bay of Islands-Whangaroa Community Board Hui, Te Punawai Centre, Moerewa

25 April 2019 ANZAC Day Remembrance Ceremony, Kawakawa

26 April 2019 Taitamariki one on one hui, Kawakawa

28 April 2019 Urutapu, Bay of Islands College Marae, Kawakawa

30 April 2019 NZTA State Highway priorities workshop, St Johns, Kawakawa

07 May 2019 NZTA Moerewa Town development workshop, Te Punawai Centre, Moerewa

07 May 2019 NZTA Kawakawa Town development workshop, St Johns, Kawakawa

08 May 2019 Community Board Hearing Deliberation workshop, St Andrews Church, Kerikeri

17 May 2019 Community Board Member site visit, Kerikeri Domain Reserve and Township

20 May 2019 Bay of Islands-Whangaroa Community Board Hui, Russell Town Hall, Russell

29 May 2019 Combined Community Board Workshop, Council, Kaikohe

04 June 2019 Kawakawa Business Assn hui, Baptist Church, Kawakawa

12 June 2019 Police Advisory Group, Fire Station, Kawakawa

18 June 2019 Te Ahuareka o Ngati Hine Festival Hui, Te Pokapu Centre, Kawakawa

21 June 2019 Te Hononga/Hundertwasser Park Project update and Minister visit, Kawakawa

25 June 2019 NZTA Moerewa Town development workshop, Te Punawai Centre, Moerewa

25 June 2019 NZTA Kawakawa Town development workshop, St Johns, Kawakawa

05 July 2019 Matariki Puanga at Te Mirumiru Early Childhood Centre, Kawakawa

09 July 2019	Kawakawa Connect hui, Kawakawa
12 July 2019	Te Mata o Mua Rongoa Wananga, Kawakawa
12 July 2019	Matariki Puanga Celebration, Ngati Hine Health Trust, Otiria Marae
19 July 2019	Opening of Influence Kaikohe 24 hr Women's Gym, Kaikohe
24 July 2019	NZTA Kawakawa Moerewa State Highway 1 Safer Speeds Community drop in, Kawakawa
25 July 2019	Meet the Mayoralty and Councillor candidates evening, Simson Park Hall, Moerewa
12 August 2019	Bay of Islands-Whangaroa Community Board Hui, St Johns, Kawakawa
12 August 2019	Community Board Strategic Planning Workshop, St Johns, Kawakawa
14 August 2019	Police Advisory Group Hui, Fire Station, Kawakawa
16 August 2019	Community Board Consultation Workshop for Walls Bay Reserve, Opuia
20 August 2019	Simson Park Hall Hui, Te Punawai Centre, Moerewa

## Resource Consents

Nil

## Requests for Service/Information

RFS-3937092      An RFS was submitted to address urgent roof repairs needed at the Simson Park Hall, Moerewa. An email response received from Nicole Wooster (Executive Liaison to the CEO) on the 28<sup>th</sup> of February 2019 noted: "This has been reassigned to the Infrastructure and Asset Management Group. I have asked for a date and promise by close of business 8 March 2019 as to what action will be taken. Please note this may not be a full and final response".

Zane Wright (Senior Facilities Technical Officer) later raised the matter with me by phone, noting that he needed to determine who owned the Simson Park Hall Building before responding to the RFS. Another email response was received from Nicole Wooster on the 2<sup>nd</sup> of April 2019 noting: "A discussion has been held with Polly Morrow (Fixed Asset Accountant) and Tanya Procter (Team Leader, Infrastructure Programmes) who both advise Council does not own the Hall and has no responsibility over maintenance etc. I understand that Zane Wright from our District Facilities team will be in touch to relay this message to you and answer any questions you might have".

\*The Simson Park Hall roof is still in urgent need of repair. The damaged area is now impacting the internal electrical fixtures.

The Simson Park Hall Committee will seek funding assistance from the Community Board for the repairs asap.

**Unresolved.**

RFS-3898617 RFS submitted on behalf of ratepayer/resident May Martin, Kawakawa in July 2018. Request for maintenance of the hedge blocking safe view to oncoming traffic from Whiteman's road onto North Road, Kawakawa. After receiving no response from Council, I forwarded the RFS on to Zane Wright (Senior Facilities Technical Officer) in March 2019.

\*Still awaiting a response.

**Unresolved.**

RFS-3942687 RFS submitted on behalf of ratepayer/resident Gail Polwart, Kawakawa. Vegetation Maintenance needed along the new wooden boardwalk on Greenacres Drive, Kawakawa. This was assigned to the Roding Alliance Team by Nicole Wooster (Executive Liaison to the CEO).

Work was completed on the 29<sup>th</sup> of March. Gail Polwart expressed her thanks.

**Resolved.**

RFS-3942686 RFS requesting repair of the Kawakawa Pool Sign located along North Road. An email response was received from the Roding team via Nicole Wooster noting: "This is a private blade and is not one of our assets. Therefore, this needs to be referred back to the residents of this area".

The sign is still hanging from its broken wire on the Power pole along North Road.

**Unresolved**

RFS-3895590 Following up on an RFS submitted by ratepayer/resident Peter Woods, Kawakawa on 21 June 2018- regarding blocked gutters and culverts along Settlement and Noy Roads.

\*No response. **Unresolved.**

RFS-3939613 RFS submitted on behalf of ratepayers/residents George and May Martin, Kawakawa. Whiteman's Road Cemetery Tree leaves are blowing onto their property and creating problems. This was referred to District Facilities. Zane Wright phoned to say he would organise pruning and maintenance of the trees to reduce leaf litter on to neighbouring properties. Email response received from Nicole Wooster on the 22<sup>nd</sup> of April 2019 noted: "Northland Tree works have confirmed that the trees will have an extensive pruning operation carried out on them with all remedial works completed by 13 May 2019".

**\*Resolved**

RFS-3945761 RFS submitted on behalf of ratepayers/residents George and May Martin, Kawakawa. They request that the council owned section next to the Whiteman's Road Cemetery be mowed and maintained. It is severely overgrown. Email response received from Nicole Wooster on 4 July 2019 noted: "The CE Office was informed while

I was on leave last week that this section has been mowed and is now part of a 3 monthly schedule cycle for mowing”.

**\*Resolved**

RFS-3945534 RFS submitted for a blocked storm water drain creating a huge pool of surface water on the corner of Mill Road and Boswell Street in Kawakawa. Email response received from Nicole Wooster on the 22<sup>nd</sup> of April 2019 noted: “Broad Spectrum Rooding have attended the site and cleared cesspits. They will inspect site again upon wet weather to ascertain if issue is resolved”.

**\*Resolved**

RFS- 3946250 RFS submitted to address stray dogs ripping into rubbish bags along State Highway 1 across from the BP gas station in Moerewa. Email response received from Nicole Wooster on 11 April 2019 noted: “Thank you for forwarding this issue and attaching a supporting picture. I have referred RFS 3946250 to our District Services group and asked that it be reassigned to our Animal Management Team for investigation. I have asked for a date and promise regarding an update by 19 April 2019”

\*No further response received.

**\*Unresolved.**

RFS-3949737 RFS submitted on behalf of ratepayer/resident and business owner Cathryn Baragwanath-Brown. Noise complaint regarding a busker playing music, singing and shouting at people near her café, beside the ASB ATM in Kawakawa. Email responses were received from Nicole Wooster (7<sup>th</sup> and 15<sup>th</sup> of May 2019) noting the matter was being managed by Zoe Stevenson (Monitoring Compliance Officer) who was communicating directly with Cathryn. She added: “Zoe Stevenson has updated me again and advises that Cathryn is happy with outcome to date. Zoe also advises that any other issues will be dealt with using conditions placed on the busking permit. Note such a permit requires a shop owners’ approval to operate outside their premises”.

**\*Resolved.**

RFS-3950395 RFS submitted on behalf of ratepayer/resident Ray Tipene, Motatau. Ray requested that the unsealed road from the corner of Taikirau road and Matawaia Maromaku Rd all the way up to Motatau Marae on Henare Road-be graded asap, due to the large number of potholes and corrugation along this stretch. An email response from Cheryl Veale (Broad Spectrum) confirmed that the road was scheduled to be graded on the 20<sup>th</sup> May 2019.

**\*Resolved**

RFS- 3944546 RFS submitted on behalf of ratepayer/resident Johnson Davis, Kawakawa. He requests that any further development of Johnson Park (and/or the State highway) undertaken in the future, that Council ensures that the Kauri trees planted within the boundary of the park, are preserved. An email response from Nicole Wooster on the 5<sup>th</sup> of April 2019 noted: “The District Operations Team advised that the trees will be preserved under the Reserves Act and FNDC Reserve Policy. Further, if Johnson wishes to nominate

these trees for listing on the Notable Tree register please let me know, so that I, can advise our District Plan team who can then advise Johnson what information he and District Operations will need to provide in order for them to consider such a request”.

\*Emailed to confirm that Johnson would like to have the Kauri trees added to the Notable Tree register as suggested. Referred to District Facilities to action. Johnson also followed up directly with Tammy Wooster (Senior Policy Planner, District Plan).

**\*Resolved.**

RFS- 3962498

RFS submitted on behalf of rate payer/resident Georgina Kirkland. She raised concern for her ailing brother Steven Peita who lives on Te Raupo Road. Georgina has noted that the road is in extremely poor condition making vehicle access difficult for her brother and any medical/emergency services who may need to reach him. They request that the road be graded and maintained asap. Council staff responded by phone, noting that because Te Raupo Road is a private road, it is the residents who are responsible for grading and maintenance.

\*An alternative accessway has been granted for medical/emergency use. Georgina and Steven to follow up.

**\*Resolved.**

RFS-3965677

RFS submitted on behalf of Moerewa ratepayer/resident Daniel Schultz and the Moerewa Community on the 29<sup>th</sup> of July 2019. They would like to request that a council rubbish bin be moved and positioned inside the Moerewa Netball Courts asap. The courts are used daily and host competition and social netball games regularly throughout the year. Rubbish in and around the court has been an ongoing issue and was raised at the last Moerewa Community Hui.

After receiving no response from Council, another RFS was submitted online on the 23<sup>rd</sup> of August 2019. An email response was received from Ranga (Ask us team, District Services) on 26 August 2019 noting: “I have checked RFS-3965677 and can see here that there are plans to have the rubbish bin moved, there is no timeframe on when this will take place so i have put a note on the account requesting a update on this”. After another follow up email requesting the date for the rubbish bin to be moved, I received the following email from Aneta (Ask us team, District Services) noting: “Your response has been added to the current RFS-3965677. As of today we have still not received a date of when this will take place but we really do appreciate your patience during this process. I am hoping we get a reply from our contractors ASAP”.

\*Moerewa ratepayers/residents Daniel Schultz and Albert Baker were notified of Council’s response to date. They have asked that the bin be positioned inside the courts, in a place where it will not get in the way of play and so it can be used by both the netball courts and the adjacent Moerewa exercise bars. Still awaiting confirmation of date for bin movement.

**\*Unresolved.**

RFS-3965759 An RFS was submitted asking that the public toilet at the Ruapekapeka Pa Car park area be cleaned asap and toilet paper and hand sanitiser supplies replenished. Email response from Nicole Wooster on 7 August 2019 noted: "Zane Wright from District Facilities has notified the Whangarei Department of Conservation Office, actioned Friday 2nd August who manage and maintain the Ruapekapeka public toilet. He has raised the issues raised by you and asked them to address".

\*Thanks were conveyed to Nicole.

**Resolved.**

RFS-3939616 Request that Library hours for the Kawakawa Library include one late weekday night and one weekend day (or part day) so that whanau can use the library services outside of regular working hours.

Council Response 1 Email from Nicole Wooster (Executive Liaison to the CEO) on 6 March 2019: "Thank you for your request regarding extension of public library hours. I have reassigned RFS 3939616 to Dean Myburgh, General Manager - District Services for his attention. District Services will provide me with a D&P by 14 March 2019".

Response 2 Email from Nicole Wooster on 13 March 2019: "As part of the relocation plans into the new facility Te Hononga and the implementation of our Libraries strategy, staff will be reviewing the days/hours that the Library will be open. As you can appreciate a number of things will need to be taken into account, least of all any extra costs that may be associated with a change to level of service. Staff will continue to consult with the community on any changes and as always appreciate the feedback".

Response 3 Email from Nicole Wooster on 18 March 2019: "I have referred your further comments to Dean Myburgh, General Manager - District Services. Libraries is part of Dean's portfolio of management responsibilities. I have asked Dean to consider your feedback and advise if there is any opportunity available that could escalate this request on behalf of the community".

Response 4 Email from Nicole Wooster on 29 March 2019: "The building of Te Hononga has commenced and the plan is that this will be open in the earlier part of 2020. In the meantime, options for changing opening days/times are being investigated. I hope this covers your below enquiry and that I may now close this RFS".

Response 5 Email from Nicole Wooster on 29 March 2019: "Thank you for your feedback and further question. I have referred this matter back to Jacine Warmington, Manager - Community and Customer Services and asked if she can offer any further detail on this project. I hope to have a response from Jacine by 5th April 2019".

Response 6 Phone call from Jacine Warminton (Manager- Community and Customer Services) April 2019. Jacine explained that any extension to the Kawakawa library service hours would

require additional funding for two members of staff (not just one, due to health and safety requirements), adding that there was no money in the current budget for this change. She proposed the following alternatives: 1) Approach council to make additional funding available by looking at other libraries in the district, that have budgetary allowance for extended hours- but have not been performing well/showing high usage- like Kaikohe. Jacine suggested that we make a case for Kawakawa Library to receive Kaikohe's funding instead; or 2) Look at shifting opening hours to stay open one late night in the week e.g. Thursdays 10am-6.30pm; and form a team of community volunteers who will support 1 staff member to man the Kawakawa Library from 4.30 till 6.30 pm closedown, for a set trial period. This option would not require additional funding.

\*My immediate response to Jacine was that our community would not support trying to take funding away from our whanau in Kaikohe. I explained that a team of volunteers had already offered to help man the additional library hours if/when needed, and that I would take some time to discuss option 2 further with fellow board members at our upcoming hui.

Response 11 Email from Jacine Warmington on 17 July 2019: "Just touching base again regarding the Library and request for extended hours. We've done further work to accommodate the request and this is where we have got to: From 1 July we propose to open the Library on Saturday's 9am – 1pm, with two staff members on-site (for security / H&S reasons). We will maintain same hours Monday – Friday i.e. 8am – 4.30pm. As advised previously planning for library staffing in the new Te Hononga space will begin shortly. This will include a review of opening hours and options. We are in the process of recruiting a qualified Librarian to replace Nicola Smith who is now Senior Librarian at Procter Library, Kerikeri. Nicola will have oversight of the Kawakawa Library also".

\*On 6 July 2019 Kawakawa Library shifted to the new extended hours, opening on a Saturday from 9-1pm.

\*In August 2019, concern was raised at our Community board hui that Kawakawa Library would be closed on a Monday when the Te Hononga complex opened in 2020, to accommodate new operating hours running from Tuesdays to Saturdays. Meetings Administrator Kim Hammond raised these concerns with Council on our behalf and received the following response:

Response 12 Email from Chris Pigott (Manager- Libraries and Museums) to Kim Hammond on 14 August 2019: "I can confirm the library will be open Monday to Saturday. The hours will likely be the same as now and won't be reduced".

\*I have included the above responses from council(8 out of approx.12 communications in total) to offer some insight into the challenging environment our community board members can sometimes work in- to request, receive and maintain the simplest of things for the ratepayers and residents within our subdivisions. I was heartened by the many council staff who met my persistence

(and insistence) with creativity and a perceived commitment to serve the growing need for library services in our area.

After reviewing a memo written by Chris Pigott dated 26<sup>th</sup> April 2019(stating that "Planning for library staffing in the new Te Hononga space will begin shortly. This will include a review of opening hours and options"); Matched with community concern over reduced hours for the new centre, I was relieved to receive a copy of his email noted above- confirming that the Kawakawa library will be open Monday- Saturday with no reduction of current hours in the future.

**Resolved.**

## **In Progress**

Nil

## **Issues**

I have been adding more and more detail to the RFS notes throughout the term so our Kawakawa Moerewa Subdivision can follow the variety of service requests submitted to council and how they are processed and dealt with by the staff. Names, dates and departments have been included to offer ratepayers and residents another layer of transparency and accountability in service delivery to our area. The devil, after all, is in the details.

Given this report is already 8 pages long. I'll keep my remaining notes brief.

Thank you to all of the staff, community board members and councillors who helped in some way to serve the desperate need in our Kawakawa Moerewa subdivision. We are grateful.

To everyone who voted for me, thank you. To all of you who supported me in this role, thank you. I've learned so much and tried my hardest to serve our community in a way that is consistent with our identity, tikanga, beliefs and values. It has been a privilege.

Love, Manuwai.