

## ARF010 Data Governance Risk

### Risk Status Progress Report June 2019

#### Description of risk and impact

Data governance is the overarching framework that outlines the creation, maintenance, disposal and protection of data.

- Data is used to inform decisions, creation of strategy, policy ....
- Data is used for the extraction of information, the creation of reports and dashboards
- Data governance ensures compliance with internal policies and external legislation

The current state of Data Governance at FNDC is in its infancy. It is critical that Data Governance has a solid base of governance policies and Data Management as the foundation to build on. For the data governance policies to be successful an organisational mandate is required to ensure these are followed and embedded. Data must be seen as an asset to have the best data possible that is used and analysed appropriately. This calls for an organisational cultural adoption of Data as an asset. This starts with education and 'marketing' of the concept of data as an assets and analysis as a driver for the delivery of value. A number of sessions have to be held across all levels of the organisation to create an awareness of what Data Governance and Management are.

Currently Data Governance only exists at FNDC because I.S. is forced by technical constraints (E.G. Database technical requirements) to enable or enforce (at a technical level) some standards.

Data Security, with the exception of the standard security measures supplied by the IS infrastructure, is lacking. An example of this is actual customer records being used for testing.

#### Existing Treatments

High level treatment plans:

- Creation of ARF Data Governance Sub-committee
- Creation of data governance internal policies and procedures
  - Policies for – Data (Security, Privacy, Ethics, Retention, Sourcing)
  - Monitoring performance
- Full reporting on raw data (meta-data)
- Legislative & Audit compliance including Internal data audit

#### Where are the gaps? / what more could we be doing?

Inherent Risk:	Trend	Residual Risk:	Accountable:	CEO	Date raised:	29/11/18	Report frequency:
	—		Responsible:	Mgr. Programme Delivery and BI	Date accepted:	30/05/19	Six monthly