

**HOKIANGA HARBOUR FERRY LIAISON GROUP MEETING
(EXCL THE OPERATOR)
COUNCIL CHAMBER, MEMORIAL DRIVE, KAIKOHE**

23 FEBRUARY 2022 COMMENCING AT 1 PM

A G E N D A

WELCOME

John Wigglesworth - Chair and Kohukohu Representative

Craig Joiner - Rawene Representative

Angela Lush - Hokianga Tourism Association

Louis Toorenburg - Formerly Kaikohe-Hokianga Community Board (South)

Margareth Broodkoorn – Hokianga Health

Musheer Khan - Regional Operations Lead (NTA)

Keith Kent – Senior Transport Planner (NTA)

Aaron Reilly - Lighting & Transport Operations Specialist (NTA)

APOLOGIES

- Emma Davis

PREVIOUS MEETING MINUTES

GROUP MEMBERSHIP

LONG TERM PLANNING UPDATE

FINANCIAL SUMMARY

AOB

- Query regarding Ticketing of passengers of vehicles in addition to driver.

CLOSE OF MEETING

HOKIANGA HARBOUR FERRY LIAISON GROUP FULL MEETING

COUNCIL CHAMBER, MEMORIAL DRIVE, KAIKOHE

23 FEBRUARY 2023 COMMENCING AT 2 PM

A G E N D A

WELCOME

John Wigglesworth - Chair and Kohukohu Representative

Craig Joiner - Rawene Representative

Angela Lush - Hokianga Tourism Association

Louis Toorenburg - Formerly Kaikohe-Hokianga Community Board (South)

Margareth Broodkoorn – Hokianga Health (via Teams link)

Musheer Khan - Regional Operations Lead (NTA)

Keith Kent – Senior Transport Planner (NTA)

Aaron Reilly - Lighting & Transport Operations Specialist (NTA)

Sam Peate – General Manager NZ Operations Entrada Group/Northland Ferries

Rachel Kennedy - Operations Manager Northland Ferries

APOLOGIES

- Emma Davis

PREVIOUS MEETING MINUTES

OPERATIONAL MATTERS AND SERVICE UPDATE

- NF - Update on concerning behaviour on the vessel raised at previous meeting.
- NF – Update on service impact in Cyclone.
- NTA - Update on Traffic Calming at the Narrows (refer attached info).

COMMUNITY INITIATIVES AND EVENTS

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PLANNED AND COMPLETED WORKS UPDATE

- NTA and NF to provide update

ANY OTHER BUSINESS

CLOSE OF MEETING

HOKIANGA HARBOUR FERRY LIAISON GROUP FULL MEETING

COUNCIL CHAMBER, MEMORIAL DRIVE, KAIKOHE

2 NOVEMBER 2022 COMMENCING AT 2PM

MINUTES

PRESENT

John Wigglesworth - Chair and Kohukohu Representative

Craig Joiner - Rawene Representative

Angela Lush - Hokianga Tourism Association (HTA)

Emma Davis - Formerly Kaikohe-Hokianga Community Board (North)

Louis Toorenburg - Formerly Kaikohe-Hokianga Community Board (South)

Margareth Broodkoorn – Hokianga Health (via Teams link)

Musheer Khan - Regional Operations Lead (NTA)

Keith Kent - Transport Planner (FNDC)

Aaron Reilly - Lighting & Transport Operations Specialist (NTA)

Sam Peate – General Manager NZ Operations Entrada Group/Northland Ferries

Rachel Kennedy - Operations Manager Northland Ferries

WELCOME & INTRODUCTIONS

- Sam and Rachel joined and the full meeting commenced at approx. 2pm
- Introductions
- The Group acknowledged FNDC/NTA and Northland Ferries for continued service during Covid times. It was appreciated by the community.

APOLOGIES

- Per previous – None noted.

OPERATIONAL MATTERS AND SERVICE UPDATE

- Sam provided an summary on some of the work and innovations that NF have achieved and are proud of since commencing as operator to date – i.e. new website, responsiveness during challenging Covid times, working with Hokianga Tourism Association (HTA) and providing a \$5,000 grant to help with their social media marketing, a photo library with access to images to Council/NTA and HTA.
 - Aaron raised the concern that NF have highlighted around an increase in violent and generally poor behaviour on the vessel. Sam noted that NF's Toolbox these issues with ferry crew and training with staff is on-going around de-escalation. The
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issue was discussed and noted that it is a complex issue for which there is no silver bullet.

- Aaron provided a brief service update:

Council has a KPI with the Community - >95% of the Hokianga Ferry Service sailings will run in accordance with the advertised timetable

- % of scheduled sailings in last FY was 97%.
- % of scheduled sailings in quarter ending 30 Sept 2022 is 96%
- Discussion around after-hours sailings and possible reduction due to change in hospital services at night. **Action: Aaron to liaise with Margareth with re after-hours callout data on Ferry.**

COMMUNITY INITIATIVES AND EVENTS

- Angela requested to please reinstate brochure holder and hand drawn map. **Action: Rachel to catch up with lead skipper and look into this and liaise with Angela.**

PLANNED AND COMPLETED WORKS UPDATE

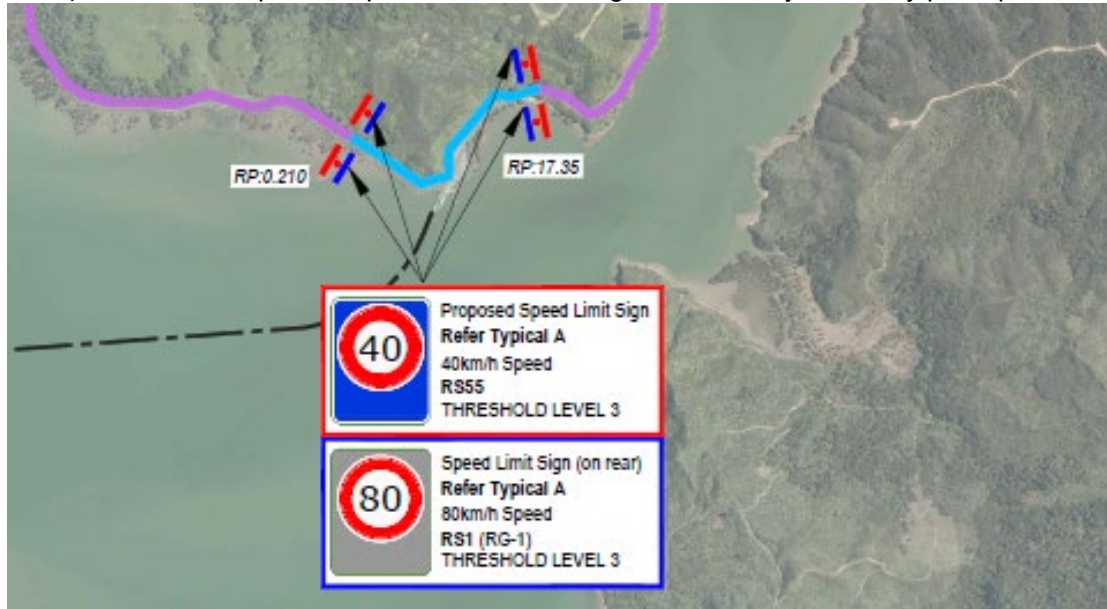
- The Major Maintenance and Renewals summary was received and discussed.
- May 2023 the vessel will be hauled out of water or its out of water survey and maintenance works – Planning is underway at present.

ANY OTHER BUSINESS

- Margareth thanked the Ferry team for keeping the service operating during Covid.
- Margareth gave a heads to the Group regarding a potential of Covid surge during xmas period which Hokianga Health are preparing for.

CLOSE OF MEETING – 2.45PM

- 1) 40kph Safer Speed Area signage @ the terminal (example indicative locations and example signage below).
- 2) The current flip up regarding signs warning motorists of queueing will remain in place for when need arises.
- 3) Planned completion by 17/05/2023 – Noting that recent Cyclone may place pressure on Contractor resources.



Example Signage:



Hokianga Ferry - Summary of Major Maintenance and Renewal Works for Ferry Liaison Group - February 2023

Major Work in Progress as at February 2023

The replacement of 4 new gearboxes is programmed to commence March 2023 for completion prior to 30 June 2023.

Future Major Works

The vessel will be hauled out onto the slipway at the Narrows for its Out of Water Survey in May 2023, which is a Maritime NZ requirement. A passenger only service will be in place while the ferry is out of service.