

# HOKIANGA HARBOUR FERRY LIAISON GROUP MEETING (EXCL THE OPERATOR) COUNCIL CHAMBERS, MEMORIAL DRIVE, KAIKOHE

2 NOVEMBER 2022 COMMENCED AT 1.25 PM

## MINUTES

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### PRESENT

John Wigglesworth - Chair and Kohukohu Representative  
Craig Joiner - Rawene Representative  
Angela Lush - Hokianga Tourism Association  
Emma Davis - Formerly Kaikohe-Hokianga Community Board (North)  
Louis Toorenburg - Formerly Kaikohe-Hokianga Community Board (South)  
Margareth Broodkoorn – Hokianga Health (via Teams link)  
Musheer Khan - Regional Operations Lead (NTA)  
Keith Kent - Transport Planner (FNDC)  
Aaron Reilly - Lighting & Transport Operations Specialist (NTA)

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### APOLOGIES

- None received.
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### PREVIOUS MEETING MINUTES

- Minutes were confirmed
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### LONG TERM PLANNING (Keith update)

- Funding for Hokianga Harbour crossing subsidy was declined – Considered too high level for funding and a Planning activity only. FNDC still have the local share. Keith asked if Group is still wants to continue with this a workshop. The answer was **Yes**.
  - John asked Keith for the approx timing. Is there an opportunity to have input into the Plan. More of a technical body of work.
  - Waka Kotahi are considering a Whangarei to Kaitaia Corridor Management Plan (CMP) due to resilience issues with Mangamuka. Ferry is mentioned in Plan. **The Group is in support of this work. Keith to liaise with Waka Kotahi over potential for inclusion of the long-term plan as part of their CMP work**
  - Twin Coast discovery route and Connective Journeys work. Angela asked if this work will be taken into consideration for Whangarei to Kaitaia CMP.
  - Angela noted the dangerous travel for school children from Kohukohu township to The Narrows. Walking and Cycling strategy. NTA (Elizabeth Stacey) Seeking Community input on this work.
  - Emma noted West Coast Rd at Motuti community cut off – People struggling to get in and out and issues with access to critical services (i.e. healthcare). Margaret supported the issues raised by Emma and noted the impact due to Hokianga Health
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currently not providing after-hours healthcare. **To be raised by Emma and Louis at next Community Board meeting.**

- Narrows (Northern ferry Terminal) Permanent Speed reduction –The relevant excerpt from recommendation report that was adopted by Council is as follows:

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#### **FINANCIAL SUMMARY**

- The Financial Summary was received and noted.
- Aaron advised that the actual revenue for 2021/22 financial year was approx 410k compared to forecasted revenue of approx 650k and this was due to impact of Covid related issues.

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#### **ANY OTHE BUSINESS**

- Membership of the Liaison Group - Won't be decided until the next meeting.
- **Craig to ask Steve Morunga if he wishes to continue on the Group.**
- It was noted that Emma and Louis are no longer Community Board members. **Aaron to highlight membership the Board in covering report for these Meeting minutes.**

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**CLOSE OF MEETING – APPROX 2PM**

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# **HOKIANGA HARBOUR FERRY LIAISON GROUP FULL MEETING**

**COUNCIL CHAMBER, MEMORIAL DRIVE, KAIKOHE**

**2 NOVEMBER 2022 COMMENCING AT 2PM**

## **MINUTES**

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### **PRESENT**

John Wigglesworth - Chair and Kohukohu Representative

Craig Joiner - Rawene Representative

Angela Lush - Hokianga Tourism Association (HTA)

Emma Davis - Formerly Kaikohe-Hokianga Community Board (North)

Louis Toorenburg - Formerly Kaikohe-Hokianga Community Board (South)

Margareth Broodkoorn – Hokianga Health (via Teams link)

Musheer Khan - Regional Operations Lead (NTA)

Keith Kent - Transport Planner (FNDC)

Aaron Reilly - Lighting & Transport Operations Specialist (NTA)

Sam Peate – General Manager NZ Operations Entrada Group/Northland Ferries

Rachel Kennedy - Operations Manager Northland Ferries

### **WELCOME & INTRODUCTIONS**

- Sam and Rachel joined and the full meeting commenced at approx. 2pm
- Introductions
- The Group acknowledged FNDC/NTA and Northland Ferries for continued service during Covid times. It was appreciated by the community.

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### **APOLOGIES**

- Per previous – None noted.

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### **OPERATIONAL MATTERS AND SERVICE UPDATE**

- Sam provided an summary on some of the work and innovations that NF have achieved and are proud of since commencing as operator to date – i.e. new website, responsiveness during challenging Covid times, working with Hokianga Tourism Association (HTA) and providing a \$5,000 grant to help with their social media marketing, a photo library with access to images to Council/NTA and HTA.
  - Aaron raised the concern that NF have highlighted around an increase in violent and generally poor behaviour on the vessel. Sam noted that NF's Toolbox these issues with ferry crew and training with staff is on-going around de-escalation. The
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issue was discussed and noted that it is a complex issue for which there is no silver bullet.

- Aaron provided a brief service update:

Council has a KPI with the Community - >95% of the Hokianga Ferry Service sailings will run in accordance with the advertised timetable

- % of scheduled sailings in last FY was 97%.
- % of scheduled sailings in quarter ending 30 Sept 2022 is 96%
- Discussion around after-hours sailings and possible reduction due to change in hospital services at night. **Action: Aaron to liaise with Margareth with re after-hours callout data on Ferry.**

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#### **COMMUNITY INITIATIVES AND EVENTS**

- Angela requested to please reinstate brochure holder and hand drawn map. **Action: Rachel to catch up with lead skipper and look into this and liaise with Angela.**

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#### **PLANNED AND COMPLETED WORKS UPDATE**

- The Major Maintenance and Renewals summary was received and discussed.
- May 2023 the vessel will be hauled out of water or its out of water survey and maintenance works – Planning is underway at present.

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#### **ANY OTHER BUSINESS**

- Margareth thanked the Ferry team for keeping the service operating during Covid.
- Margareth gave a heads to the Group regarding a potential of Covid surge during xmas period which Hokianga Health are preparing for.

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#### **CLOSE OF MEETING – 2.45PM**

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