

Name of organisation: Northern Community Family Service (formerly Community Budget Service)

Name & location of project: NCFS expenses

Date of project: August 21 to April 22

Which Community Board did you receive funding from? Bay of Islands Whangaroa

Amount received from the Community Fund:\$5325.00

Board meeting date the grant was approved:8th July21

Please give details of how the money was spent:

Please see attached xero accounting sheet from our accountant itemising expenditure. If bank statements are required I can supply.

Give a brief description of the highlights of your project including numbers participating:

The following are some anecdotes/ highlights of the ongoing work we do within the wider community.
Note item 2. She works in Kawakawa

Item 4 is for Kaitaia but we also have clients from Russell to the Hokianga. This is an essential service especially in these hard times of isolation and cost of living increases. From my notes:

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Numbers 1st August 21 to mid April 22

Client totals

M 308 made up of	WSupport M 228	B S M 80
E 72	E 49	E 23
O 7	O 6	O 1

Age grouping

	0 to 5	6 to 12	13 to 25	26 to 05	65 plus
W S	228	261	247	286	14
BS	16	49	42	88	14
New 31 Ret 73					

Anecdotes/ Highlights

- 1) Thank you so much for today. Another weight off my shoulders and I feel a little better from depression and stress. God Bless You
Male mid 30s Other
- 2) Client of many years in big financial trouble has now completed her Social Work degree and employed by local iwi. Partnered with us for more than 3 years to pay back 90% of her debt burden and can see the end in sight.
Female late 40s M
- 3) Kaitaia North Tech tutor with 20 agriculture students. Many travelling an hour each way to course on gravel roads. WINZ declined to provide any support by way of benefit or travel allowance. We have been able to offer some support. Work in progress
- 4) New client who can only work part time because of health issues. Has major dental issues. Normally works aerial/ up scaffolding but now grounded. Partner and two small children. WINZ has stated no walk in apptmnts, fill this in and we will phone contact you sometime in the next six weeks. His mother looking to relocate from Wellington to provide care. Male in 30s 2 x children M

Networks

Oranga Tamariki	Plunket	WINZ	Ngati
Hine			
Mental Health Kaikohe		Mental Health Kerikeri	
Bald Angels	Kaiangaroa (HNZ)	Health Coaches from 4	
medical Centres			
North Tech/ Ngati Kahu	Male Survivors	Primary Schools x 2	
Daycares x 2			
TE Taitokerau social services		RSE org	NZ Police

ASB Bank	Churches various	CAB	Fincap
Age Concern	Te Runanga	Whaingaroa	Kairos
Connection Trust			
Friends and whanau	ACC		

Trends

Clients continue to seek ways of claiming part of their Kiwisaver accounts to meet on going increasing costs of living.

Rental properties are becoming much harder to find as rental properties are sold back into private residential ownership with the continuing increase of population.

Rents now equate to Auckland prices and there are long queues for viewing. Many prospective folk get turned away before even viewing.

After lengthy periods of lockdown and redlight situations, people are very reluctant to return to the workforce. "I" has become the motivation and "do I have to do this". With a multi variety of "sound" reasons why not to including fear of spreading covid or flu. Fear and anxiety and mental health issues have exploded.

Education and medical facilities are understaffed and under huge stress.

Clients who cannot afford GP visits are spending enormous time at hospital A and E. Screening done by nurses and folk often sent home without treatment. Clients in long term pain requiring orthopedic and cancer surgery are suffering long delays. Example: One client cancer surgery postponed for 18 months after getting to theatre door in December 2021.

One on one interviews with WINZ staff now a thing of the past. WINZ Kerikeri and Kawakawa overwhelmed after arson of Kaikohe branch.

More positively, those we are seeing are being prepared to actually share their real situation by the second appointment rather than continuing to be too ashamed (whakama) to reveal the true state of their finances and whanau stressors so that we can partner with them to bring some hope to their lives.

Clients with limited education or not being computer savvy are increasingly being caught in scams.

Again, lockdowns have given people much idle time. Some have chosen to fill this with positivity and a new hobby while others have turned to their mobile phones and gaming but worse still online gambling. Both of the latter are additive.

Please see our website www.northerncommunityfamilyservice.co.nz for further information on what we do. Our Facebook page is waiting for our new administrator to start work and is out of date. Please note that Rachel Palmer abruptly left our employ in December 21 after declining to wear a facemask when more than one person in our small office. Finding a replacement is like finding hen's teeth so I have stepped into the breach for now. Glenda Ryan will start as soon as her health improves.

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Date: 21st June 2022

Project Report – Northern Community Family Service

Schedule of Supporting Documentation

Document	Title
1	Financial Reconciliation